

Travel tips for people with reduced mobility



Summer Panorama



Foreword

In this brochure, we have worked together with our partners with the utmost care to collect a range of options for a stay that is as obstacle-free as possible. We assume no liability for the completeness of the information and for any changes that may have occurred. The information has been compiled from various different sources. We are happy to receive your feedback and would appreciate any additional suggestions.

We are happy to recommend the **ginto** platform for travel planning in Switzerland. The accompanying app provides detailed information on the accessibility of places such as hotels, restaurants and museums.

The **ginto** app allows you to make a decision as to whether a location is accessible or not. It is aimed at people with a disability, families with prams and people with reduced mobility in the broadest sense.


Tourism businesses and activities that have registered their accessibility information with **ginto** communicate this with the OK:GO logo on their own website.


Further information can be found at

www.ginto.guide



We wish everyone a pleasant stay in the Holiday Region Interlaken.

Status January 2025

**ginto.**



The accessibility platform to join in.
www.ginto.guide







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Various Advisory Centres

Addresses and information:

Claire & George – accessible holidays in Switzerland

You'd like to go on holiday and require support? This foundation can provide everything you need, such as:

- Expert holiday advice with no agency fee
- Booking a suitable hotel (choice of various hotels in the Holiday Region Interlaken)
- Organising hotel Spitex (Home care) services, aids or transport
- Driver/tour guide to accompany you on trips and travel
- Internet platform with barrier-free hotels: www.claireundgeorge.ch

Claire & George

Falkenplatz 9, 3012 Bern, T 0041 31 301 55 65
www.claireundgeorge.ch, kontakt@claireundgeorge.ch

Tourism inclusive

Tourism inclusive is the Information Office for Travel without barriers for people with disabilities, for organisations of disabled people and the tourism industry in Switzerland.

Procap Reisen & Sport
Tourism inclusive – Information
Office for Travel without barriers
Froburgstrasse 4, 4600 Olten
T 0041 62 206 88 30
www.tourismus-inklusiv.ch
tourismus@procap.ch

Procap Reisen & Sport

Procap Reisen is the Swiss specialist for barrier-free travel and organises accompanied or individual holidays. Procap Sport unites all regional sports groups, coordinates their services and organises own active holidays, sports and movement days and leisure projects.

Procap Reisen & Sport
Froburgstrasse 4, 4600 Olten
T 0041 62 206 88 30
www.procap-reisen.ch
reisen@procap.ch

ParaMap

ParaMap is a platform which collates information on wheelchair-accessible locations of different categories (car parks, toilets, hotels, ATM's). The desired information is displayed on a map.

Schweizer Paraplegiker-Vereinigung
Kantonsstrasse 40, 6207 Nottwil
www.paramap.ch
info@paramap.ch

Dr Portmann's pharmacy – Rental of medical aids

At Dr. Portmann's pharmacy you can hire medical equipment and aids. They can deliver directly to your hotel or holiday flat. The easiest way to do this is to contact their rehab team.

Apotheke Dr. Portmann AG
Höheweg 4, 3800 Interlaken
T 0041 33 828 34 34
www.portmann.ch
info@portmann.ch

Obstacle-free hiking possibilities

Here we provide information about obstacle-free paths for people with limited mobility – whether in a wheelchair, with a walking aid, or as a possible choice for parents with prams. The paths listed are mainly obstacle-free, partly on paved roads or gravel paths. Details on the condition of the trails can be obtained directly from the local tourism organisation of the respective location.

Beatenberg

Beatenberg – Riedboden – Haberlegi – Bodenalp – Vorsass*	5 km
Beatenberg – Rischern – Waldegg*	3 km
Beatenberg – Schmocken – Riedboden – Spirenwald*	3 km
Beatenberg Kirche – Oberer Kirchweg – Promenadenweg – Dorint Hotel*	3 km
Beatenberg Station – Waldbrand – Grön – Wiler – Sigriswil*	9 km
Beatenberg Waldegg – Habkern*	6 km
Beatenberg Waldegg – Amisbühl*	2 km
Beatenberg Waldegg – Glunten*	1 km
Beatenberg Waldegg – Moos – Schwendi – Hohwald*	3 km
Bergstation Niederhorn – Niederhorngipfel*	

**partly with inclines*



Bönigen

Lakeside promenade Bönigen – Interlaken Ost	2 km
Bönigen – Wilderswil	3.5 km
Historic House Trail in Bönigen	1.5 km

Brienzi

Schwanden – Hofstetten (unsurfaced in parts)	2 km
Brienzi old village (with ascents)	1 km
Lakeside promenade Brienzi (unsurfaced)	1 km

Obstacle-free hiking possibilities

Diemtigtal

From Diemtigbergli – circuit of Aegelsee	2 km
Tiermatti – Seeboden – Schwenden Post Office – valley path return	3 km

Faulensee

Lakeside path Güetital harbour – Spiez	4 km
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Grindelwald

Grindelwald centre – Mettenberg Bridge – Locherboden – Endweg – Grund	4 km
Grindelwald centre – Mettenberg – Glacier Gorge – Erlen promenade – Grund	5 km
Grund – Boden – Gummenbach – Schwendi	2.5 km
Terrassenweg – Oberäll – Abbach Falls	4 km
Tuftbach – Stutz – Wagisbach – Anggistalden (Difficult to use without an attendant or electrical assistance)	2 km
Hotel Wetterhorn – Mühlebach – Klusi – Terrassenweg – Railway station	5 km

Gwatt

Walking paths near the Deltapark Vitalresort	
Gwatt – Bonstetten Park – lakeside path via Lachen / Lakeside promenade	3 km

Habkern

Walking paths in the village	
Lombachalp: Läger – Nollen	ca. 10 km

Hilterfingen/Hünibach

Lakeside promenade Bellevue au Lac – Hünegg Castle Park	1 km
Lakeside promenade Hünibach – Thun	2.5 km

Interlaken

Goldkey promenade: Interlaken Ost – Lido – Unterseen	1.8 km
Lanzenen promenade: Interlaken Ost – Lanzenen – Bönigen	2.7 km
Interlaken West – Weissenau Ruins – Nature Reserve – Neuhaus*	5 km
Interlaken West – Kanal promenade – Weissenau – Tschingelely – Interlaken West	4.7 km

*SwitzerlandMobility 449: Unterseen Lakeside Path

Iseltwald

Tour of the village (path to the waterfall is not suitable)	2.5 km
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Isenfluh

Walking paths in Sulwald village (reached by aerial cableway)	2 km
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Obstacle-free hiking possibilities

Lauterbrunnen

Old Lauterbrunnen road – Stechelberg +/- 7 km

Mürren

Mürren – Grütschalp panorama path (*unsurfaced, with ascent*) 6 km

Village tour Obere – Untere Dorfstrasse 2 km

Oberhofen

Lakeside promenade* 1 km

**Castle park (use main entrance)*

Sigriswil

Cultural-historical circular tour in Sigriswil (*mostly tarred*) 1 km

The brochure for the tour can be found on sigriswil-tourismus.ch

Spiez

Lakeside path Spiez – Faulensee 3.5 km



Stockhorn

The «No Limits» hiking trail circuiting Hinterstockensee is accessible throughout with specially adapted wheelchairs and children's buggies. See the chapter on Excursion Destinations for more information.

Obstacle-free hiking possibilities



Thun

Lakeside path boat quay – Schadau Park	1 km
Thun railway station – Aarequai – Hünibach (lake)	2 km
Thun Marktgasse – Schwäbis promenade – Aare riverside path towards Steffisburg (the riverside path has an uneven surface and may have stones and tree roots)	2.2 km
Lakeside promenade via Lachen – Bonstetten Park – Gwatt	3 km

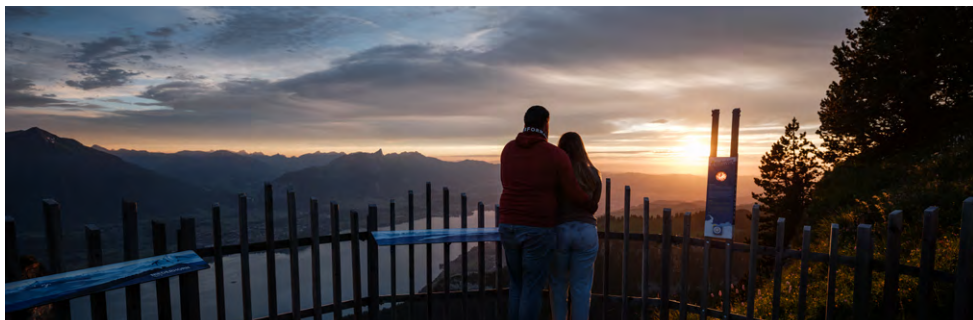
Wengen

Village tour: WAB railway station, Protestant church, bottom station of Wengen – Männlichen aerial cableway	1.5 km
WAB railway station, Staubbachbänkli and back (gentle ascent, approx. 100 m altitude difference)	4 km

Wilderswil

Historic Dorfweg (village sightseeing path)	3 km
Wilderswil – Bönigen	3.5 km
Wilderswil/Alte Mühle – Haltenweg – Gsteigwiler (ascent)	2 km
Gsteigwiler – Gündlischwand (unsurfaced)	6 km
Various field paths and partly surfaced lanes in the village and surroundings.	

Excursion destinations



Beatenbucht – Beatenberg – Niederhorn

Funicular railway from Beatenbucht to Beatenberg accessible by lift. Change to Beatenberg – Niederhorn aerial gondola inside station with lift. Wheelchair-accessible path to Berghaus Niederhorn with panorama terrace and restaurant (*no exit possible at the middle station Vorsass*).

Niederhornbahn AG

3803 Beatenberg
T 0041 33 841 08 41
www.niederhorn.ch
info@niederhorn.ch



BLS boat trips

Excursions by boat on Lakes Thun and Brienz are very suitable for mobility-impaired guests. Except for the smallest boat (MS Interlaken, Lake Brienz), all boats on both lakes are wheelchair-accessible and have a wheelchair-accessible toilet. Access to the outer decks and restaurants in 2nd class is at ground level. On the MS Berner Oberland and MS Stadt Thun (both on Lake Thun), 1st class is also accessible via a lift.

BLS Schifffahrt AG

Lachenweg 19
3604 Thun
T 0041 58 327 48 11
www.bls-schiff.ch / schiff@bls.ch

Tip: On www.bls-schiff.ch you will find an overview of which boats are in operation, on which routes and when.

Excursion destinations

Brienz Rothorn Railway

A maximum of 2 wheelchairs can be carried per train by prior arrangement (at least seven days before arrival). Accessible but steep path to the mountain restaurant.

Brienz Rothorn Bahn

3855 Brienz / T 0041 33 952 22 22
www.brienz-rothorn-bahn.ch / info@brb.ch



Ballenberg Open-Air Museum of Switzerland

For wheelchair users or people with walking difficulties, we recommend using the West Entrance in Hofstetten. The west part of the open-air museum has fewer slopes and more wheelchair-accessible buildings. There is also a wheelchair-accessible tour called "Ballenberg à la carte", which leads through the open-air museum for about two kilometres and offers 12 different stations to discover. All the buildings on the tour are accessible by wheelchair, and various videos can also be accessed via QR code. A total of five wheelchair-accessible toilets are available within

the museum grounds. Manual wheelchairs can be borrowed at the ticket office.

Ballenberg Swiss Open-Air Museum

Museumsstrasse 100
3858 Hofstetten bei Brienz
T 0041 33 952 10 30
www.ballenberg.ch / info@ballenberg.ch

Tip: Two all-terrain JST-Multidrive electric wheelchairs can be rented at the West Entrance. Prior reservation is recommended.

Grindelwald – First

The First cable car is accessible (including the Bort and Schreckfeld intermediate stations). The First mountain station and restaurant are accessible as well. Access to the First Cliff Walk presented by Tissot is via a natural path with a maximum width of 1.20 metres. The First Flyer can be used for adventure activities by prior arrangement. The First View is not accessible due to steps.

Firstbahn AG

3818 Grindelwald
T 0041 33 828 77 11
www.jungfrau.ch / info.first@jungfrau.ch

Excursion destinations



Grindelwald – Pfingstegg

Ground level access to ticket office / cable car. End station with ground-level restaurant and sun terrace access. The new cabins no longer descend and remain at the same level for easy access. The toboggan run is also wheelchair accessible. A unique leisure opportunity for people with reduced mobility in the region.

Luftseilbahn Grindelwald-Pfingstegg

3818 Grindelwald

T 0041 33 853 26 26

www.pfingstegg.ch / info@pfingstegg.ch

Grindelwald – Männlichen

The terminal at Grindelwald was constructed in accordance with the Disability Discrimination Act. Access is provided via wheelchair-accessible ramps and a lift. Ticket office, toilet facilities and cable car are located on the same level and have no thresholds. The 10-seater gondola offers level access at the base station, midway station and summit station.

The Männlichen – Kleine Scheidegg route is not ideal for wheelchairs.

Gondelbahn Grindelwald – Männlichen

Terminal at Grindelwald / T 0041 33 828 75 55

www.maennlichen.ch

mail@maennlichen.ch

Isenfluh – Sulwald

The Isenfluh-Sulwald cable car transports people in wheelchairs (only manual wheelchairs) to Sulwald. At Sulwald, a two-kilometre long asphalt path invites you to take a walk. There is a small mountain restaurant at the mountain station. The valley station in Isenfluh can be reached by post bus (wheelchairs by prior arrangement at www.postauto.ch) from Lauterbrunnen or by private car.

LIS Luftseilbahn

Isenfluh-Sulwald

3822 Isenfluh

T 0041 33 855 22 49

www.isenfluh.ch

info@isenfluh.ch



Jungfrau Railways Interlaken Ost – Jungfraujoch

The fastest route Interlaken Ost – Grindelwald Terminal (Eiger Express) – Eiger Glacier – Jungfraujoch is barrier-free.

If you wish to travel via Kleine Scheidegg, you must make a reservation in advance by calling the SBB Contact Centre Handicap (0800 007 102).

Trains departing from Kleine Scheidegg require assistance from staff when boarding and alighting at the Kleine Scheidegg, Eigergletscher and Jungfraujoch stations.

The accompanying person travels free of charge.

Jungfraubahnen

3800 Interlaken
T 0041 33 828 72 33
www.jungfrau.ch
info@jungfrau.ch

Tip: A ramp is required when getting off the train at the Eigergletscher station. (Please inform the train staff accordingly). Connections cannot be guaranteed.



Niesenbahn

The installation of ramps in the valley and middle stations from a single compartment ensures that passengers with disabilities can get on and off the lift (with the help of a member of staff). At the top station, 2 lifts take disabled persons comfortably from the car to the mountain lodge. The path to the Berghaus is asphalted and flat except for one ramp. The path to the summit platform is also tarmac and wheelchair accessible. However, an escort is recommended due to the incline. Guests with walking disabilities can enjoy the trip up the Niesen and a 360° panorama. The glass pavilion in the mountain lodge and the toilets are wheelchair-accessible.

Niesenbahn AG

3711 Mülenen
T 0041 33 676 77 11
www.niesen.ch
info@niesen.ch

Tip: Download the ginto-app. There you will find more information about the accessibility of the various places on the Niesen.

Panoramic circular route on Lake Thun

The bridge trail

The panoramic suspension bridge in Sigriswil is easy to reach by car and public transport. With a span of 340 metres, it is one of the longest accessible suspension bridges in the world. With a width of 1.20 m, the pedestrian suspension bridge is suitable for wheelchair users. Unfortunately, the perforated side walls, 1.20 m high, somewhat restricts the spectacular panoramic view for lower-built wheelchairs. However, the suspension bridge offers a shaky experience for everyone.

Verein Panorama Rundweg Thunersee

Weiergrabenweg 60 C
3612 Steffisburg
www.brueckenweg.ch
info@brueckenweg.ch

Excursion destinations



Schilthorn – Piz Gloria

There is obstacle-free access with lifts in the stations and easy transfers at the intermediate stations. In the summit building, all floors including the 360° Piz Gloria restaurant, the large viewing platform and the sanitary facilities are all easily accessible.

Schilthornbahn AG

3824 Stechelberg
T 0041 33 82 60 007
www.schilthorn.ch / info@schilthorn.ch

Stockhorn

The facilities of the Stockhorn aerial cableway, the panoramic lookout platform and the WCs at Chrindi (middle station) and Stockhorn are wheelchair accessible. Access to Restaurant Chrindi via a step. Two wheelchairs can easily cross in the summit gallery. Free transport for one accompanying person.

The "No Limits" circular path is wheelchair accessible. There is a rental point for terrain-adapted wheelchairs at Chrindi middle station.

Stockhornbahn

3762 Erlenbach
T 0041 33 681 21 81
www.stockhorn.ch / info@stockhorn.ch

Important: Please take the circular path with specially-adapted Mountain Drive Stockhorn wheelchairs only. For safety reasons we strongly advise not to use your own wheelchair.

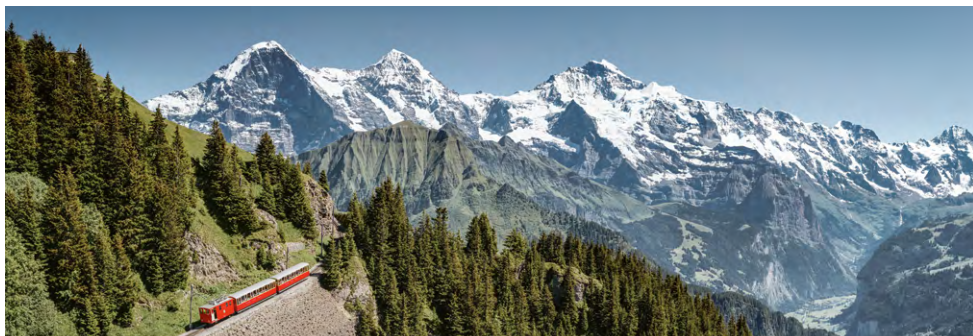
Observatory – Planetarium Sirius

The SIRIUS planetarium and observatory are both completely wheelchair accessible. Pre-booking is mandatory.

Sternwarte-Planetarium Sirius

3657 Schwanden b. Sigriswil
T 0041 33 251 02 51
www.sternwarte-planetarium.ch

Excursion destinations



Wilderswil – BOB and Schynige Platte Bahn

For the Wilderswil – Schynige Platte trip, pre-booking by telephone is required at least one hour before departure. Advance booking is also required for the descent. Staff will then assist with boarding and disembarking using the wheelchair lift. There is space for a maximum of two wheelchairs per train. The Interlaken Ost – Wilderswil line is accessible.

The Panorama Restaurant is accessible. The accompanying person travels free of charge.

Station Wilderswil

3812 Wilderswil / T 0041 33 828 73 51
www.jungfrau.ch / info@jungfrau.ch



Wengen – Männlichen

The Wengen-Männlichen aerial cableway is wheelchair-accessible. The staff will be happy to help you get on and off. Wheelchair-accessible WCs are available on site. Access to Berghaus Männlichen, distance approx. 250 meters, is possible via a steep natural road (approx. 15% incline). With accompanying person pass: normal rate for the disabled person, accompanying person free of charge. Attention: Unfortunately, the ride on the open-air balcony (Royal Ride) is not possible for people with walking disabilities and wheelchair users.

The Männlichen – Kleine Scheidegg route is not ideal for wheelchairs.

The lower part of the Royal Walk is doable – but there are a few steps at the end.

Wengen-Männlichen Aerial Cableway

3823 Wengen / T 0041 33 855 29 33
www.maennlichen.ch / info@maennlichen.ch
Instagram & Facebook: @wengenmaennlichen



OUTDOOR – Interlaken Jet Boat

We will take you on an unforgettable boat tour on the shimmering turquoise blue Lake Brienz! Pre-registration is mandatory, please inform the team about the type of restriction. Our captains will help you on board.

OUTDOOR

T 0041 33 224 07 07

www.outdoor.ch / info@outdoor.ch

Location: Jet Port, Am Quai, 3806 Bönigen



Kayak Tours on Lake Brienz

Fancy a canoeing experience on Lake Brienz amidst the beautiful mountain scenery? No problem – we look forward to meeting you! A wide range of adaptive equipment makes this experience accessible to all.

- kayak tours with advance booking so that we can adapt to your needs
- public wheelchair-accessible toilet (May – October)

Hightide Kayak School GmbH

T 0041 79 906 05 51

www.hightide.ch / oli@hightide.ch

Activities



Genny-Tour

Join us on an interesting and unforgettable tour through the surroundings of Interlaken with Genny 2.0 and Segway PT. Enjoy the feeling of freedom and shared driving pleasure of the mobility impaired and pedestrians. This tour leads to the deep blue water of Lake Thun and through the beautiful natural landscape back to Unterseen. On the return journey you have the opportunity to appreciate the fantastic alpine scenery.

mobileo Schweiz

3800 Unterseen
T 0041 840 42 42 42
www.mobileo.ch
welcome@mobileo.ch



OUTDOOR – Grindelwald Glacier Gorge

Visit and discover the once ice-covered gorge of the Lower Grindelwald Glacier. Access is also suitable for people in wheelchairs. The path is partially narrow, a bit bumpy and has a slight incline.

OUTDOOR

T 0041 33 224 07 07
www.outdoor.ch / info@outdoor.ch



Eiger – Mönch – Jungfrau Helicopter Flight

Soak up sweeping views of the majestic Alps. Fly along the Lauterbrunnen Valley – Lauberhorn peak – Kleine Scheidegg to the Jungfrauoch. The glacier and the notorious Eiger North Face are almost close enough to touch. Your pilot will point out climbers in the wall, name the peaks and fly you with views of sparkling blue mountain lakes back to Interlaken. The heliport in Gsteigwiler is easy to reach by car. Accompanied and supported by our flight technicians, wheelchair users have level ac-

cess to the helicopter. Max. 5 persons per helicopter.

Skydive Interlaken GmbH

3800 Interlaken
T 0041 33 222 58 48
M 0041 79 588 90 00
www.skydiveinterlaken.ch
info@skydiveinterlaken.ch



Gwunderwasser playground in the Diemtigtal

Refreshing fun guaranteed: The water playground invites you to playfully experiment with water. With the help of an accompanying person, it is easily accessible for our younger guests in a wheelchair.

Wasserspielplatz Gwunderwasser

3757 Schwenden im Diemtigtal
T 0041 33 552 26 00
www.diemtigtal.ch/wasserspielplatz
info@diemtigtal.ch



Explore the Diemtigtal Nature Park in a "Mountain Drive" wheelchair

Mountainous regions are often inaccessible to people with mobility problems. With the "Mountain Drive" wheelchair, which can be rented at the Eggmatte camp site, new areas and experiences can now be opened up. This all-terrain wheelchair manages steep stretches of road without any problems and also overcomes bumpy, coarse gravel hiking trails and steps. Thanks to the powerful motor, you do not need any strength to operate the wheelchair. Therefore, it is ideal for those who cannot use their arms to push.

In addition, we have worked out three hiking routes with different lengths, which can be ideally discovered with this wheelchair.

Three exciting discovery tours on the Grimmelalp*

- Short wheelchair tour for beginners to the Schwandern Chapel | 1.7 km
 - Intermediate wheelchair tour with a visit to the Blauseelis | 5.8 km
 - Advanced wheelchair tour around the Grimmelalp | 6.1 km
- * These tours have only been tested for the "Mountain Drive" brand wheelchairs. The paths may not be entirely suitable for other vehicles.

Information: diemtigtal.ch/mountaindrive

Wheelchair rental: Camping Eggmatte, Edi Wüthrich, Eggmatte 8, 3757 Schwenden
T 0041 79 311 16 51

Price: Wheelchair rental for ½ Day: CHF 30

Winter possibilities



ActiveMotion – no limits despite handicap

- Expert snow sports tuition for handicapped persons
- Training courses for accompanying instructors and interested persons (e.g. mono and dual ski bob)
- Rental and sale of special equipment

ActiveMotion Schneesportschule

Mühleholzstrasse 13

3800 Unterseen

M 0041 79 337 94 54

www.activemotion.ch / info@activemotion.ch





Thunerseespiele – Lake Thun open-air theatre cultural event

Every summer over the past 22 years, the Thunerseespiele have presented musicals from all over the world, as well as in-house productions. The grounds, the musical arena and the gastronomy area are obstacle-free. The footpath from the lido to the lake stage is a gravel path. Some disabled parking is available at the nearby Zeltweg (no parking space guarantees). Additional parking is located at the lido (no reserved parking spaces). A wheelchair-accessible toilet is also available on the premises. The seating area has eight wheelchair spaces per performance. We recommend an early arrival.

9.7. – 23.8.2025

**«Der Glöckner von Notre Dame»
der Thunerseespiele**

Thunerseespiele AG

Länggasse 57, 3600 Thun

Ticket reservations by phone, only on:

T 0041 33 225 05 35

www.thunerseespiele.ch

ticketing@fbm.ch

Important: Persons in wheelchairs benefit from a reduction of 50% (matinée: 20%) in categories 1 – 4 Offer only applies while stocks last: An early booking is strongly recommended.

Thun The **Rex Cinema** is wheelchair accessible, advance booking is recommended. Free admission for wheelchair users, who do not use a seat. Kino Rex, Aarestrasse 2a, 3602 Thun, info@kino-thun.ch, www.kino-thun.ch, T 0041 33 222 22 88

Thun The **Kunstmuseum Thun (art museum)** and its Café Thunerhof are both wheelchair accessible. Kunstmuseum Thun, Hofstettenstrasse 14, 3600 Thun, kunstmuseum@thun.ch, www.kunstmuseumthun.ch, T 0041 33 225 84 20



William Tell Open-Air Theatre Interlaken

The Tell Open-Air Theatre Interlaken can be visited by wheelchair users without any problems. Disabled parking spaces and toilets are available. Persons in wheelchairs pay the normal price, one accompanying person is free of charge. Access is at ground level and guests are accompanied. Registration is required. Space for approx. 12 wheelchairs.

Revival of Robin Hood 2025

The hugely positive audience response has prompted us to bring Robin Hood back to Switzerland's largest natural stage in the summer of 2025. Experience the myths and stories of our childhood in a fast-paced stage show – an exciting and eventful treat for the whole family!

Season 2025

26 July to 6 September 2025

Tell-Freilichtspiele Interlaken

Tellweg 5
3800 Matten bei Interlaken
T 0041 33 822 37 22
www.tellspiele.ch
info@tellspiele.ch

Interlaken The **casino** is wheelchair accessible.
Casino Interlaken AG, Strandbadstrasse 44, 3800 Interlaken,
Info@casino-interlaken.ch, www.casino-interlaken.ch, T 0041 33 827 62 10

Interlaken The **congress centre** is wheelchair accessible.
Congress Kursaal Interlaken AG, Strandbadstrasse 44, 3800 Interlaken,
info@congress-interlaken.ch, www.congress-interlaken.ch, T 0041 33 827 61 00

Public indoor and outdoor pools

Please find out in advance directly from the respective baths what exact facilities they have to offer. The public swimming pools in our destination are not all equipped in the same way.



Outdoor and indoor pool Bodeli AG, Goldey, 3800 Unterseen

T 0041 33 827 90 90, www.boedelibad.ch

The pool has a lift to the pools and a suitable changing room, there is no access aid.

Bönigen Lido, Lütschinenstrasse 24, 3806 Bönigen

The season runs in the summer until mid-September. Inside the pool area there are only standard toilets, however just outside, there is a public disabled toilet and entry is by use of a Eurokey. Access to the large general changing rooms is possible (curtains available). There is also ground-level access to the pool and the way to the beach is via a few steps. The beach is made up of gravel and pebbles.

Thun Lido, Strandbadweg 10, 3604 Thun

T 0041 33 336 81 91, www.thun.ch/strandbad

The lido has appropriate access to the non-swimmer pool, a water wheelchair and a mobile pool lift.

Fitnesspark / Indoor Pool Oberhofen, Staatsstrasse 34, 3653 Oberhofen

T 0041 58 568 42 00, www.fitnesspark.ch

Obstacle-free: lift access, own changing and shower facilities, lift for transport into the water.

Sports Centre Heimberg, Schützenstrasse 70, 3627 Heimberg

T 0041 33 437 33 30, www.sportzentrum-heimberg.ch

The indoor pool is easily accessible, as well as four sauna facilities.

Hotels and holiday apartments

For hotel and holiday apartment reservations as well as detailed information on accessibility, please contact the respective accommodation provider directly. The various aid organisations in Switzerland also have lists of accommodation for people with reduced mobility.

A selection of reduced mobility friendly hotels/accommodation:

Aeschi near Spiez

Bergblick Lodge, T 0041 79 902 74 70, www.bergblick-lodge.ch

Aeschiried

Chemihütte, T 0041 33 654 46 81, www.chemihuette.ch

Beatenberg

SBT Gästehaus, T 0041 33 841 80 00, www.gaestehaus.ch

Bönigen

Hotel Seiler au Lac, T 0041 33 828 90 90, www.seileraulac.ch

*** Seehotel Bönigen, T 0041 33 827 07 70, www.seehotel-boenigen.ch

TCS Bungalow, Bönigen, T 0041 33 822 11 43, www.tcs.ch



Brienz

***Hotel Brienerburli/Löwen, T 0041 33 951 12 41, www.brienerburli.ch

***Hotel Steinbock, T 0041 33 951 40 55, www.steinbock-brienz.ch

Bretterhotel Trauffer Switzerland, T 0041 33 952 15 00, www.trauffer.ch



Diemtigal – Schwenden

****Holiday Apartment, Camping Eggmatte, T 0041 33 684 12 32, www.feriendiemtigal.ch

Faulensee

***Strandhotel Seeblick, T 0041 33 655 60 80, www.seeblick.ch



Gunten

****Hotel Klinik Schönberg Gunten, T 0041 33 252 38 38, www.schoenberg.ch

Habkern

Sporthotel Habkern, T 0041 33 843 13 43, www.sporthotel-habkern.ch

Heiligenschwendi

Kurhaus Haltenegg, T 0041 33 244 81 11, www.haltenegg.ch

Hilterfingen

***Hotel Restaurant Schönbühl, T 0041 33 243 23 83, www.schoenbuehl.ch



You can find these hotels at www.claireundgeorge.ch

Hotels and holiday apartments

For hotel and holiday apartment reservations as well as detailed information on accessibility, please contact the respective accommodation provider directly. The various aid organisations in Switzerland also have lists of accommodation for people with reduced mobility.

Interlaken

*****Victoria-Jungfrau Grand Hotel & SPA, T 0041 33 828 28 28, www.victoria-jungfrau.ch



***Hotel Artos, T 0041 33 828 88 77, www.hotel-artos.ch



Backpackers Villa Sonnenhof, T 0041 33 826 71 71, www.villa.ch

Interlaken Youth Hostel, T 0041 33 826 10 90, www.youthhostel.ch/interlaken

Stephans Holiday Apartment, T 0041 79 833 00 87, www.stephans.ch

Iseltwald

Holiday home for wheelchair users in Iseltwald, T 0041 34 461 27 27, www.ferienheim-iseltwald.ch

For groups (cooking by themselves) of max. 20 people

Leissigen

***Hotel Meielisalp, T 0041 33 847 13 41, www.meielisalp.ch

Merligen

***** BEATUS Wellness- & Spa-Hotel, T 0041 33 748 04 34, www.beatus.ch



Oberried on Lake Brienz

Eden Reha- und Kurklinik, T 0041 33 849 85 85, www.klinik-eden.ch

Spiez

*****Hotel Eden, T 0041 33 655 99 00, www.eden-spiez.ch



***Hotel Seaside, T 0041 33 650 81 81, www.hotel-seaside.ch



Thun

*****Hotel Aare Thun, T 0041 33 227 50 50, www.hotelaarethun.ch



***Hotel alpha Thun, T 0041 33 223 73 47, www.alpha-thun.ch

****Hotel Krone, T 0041 33 227 88 88, www.krone-thun.ch

****Hotel Seepark, T 0041 33 226 12 12, www.seepark.ch

***Boutique-Hotel Spedition, T 0041 33 550 59 09, www.speditionthun.ch

***Hotel Schlossberg, T 0041 33 227 75 00, www.schlosshotelthun.ch



*** The Lab Hotel, T 0041 33 227 77 99, www.thelabhotel.ch

Hotel Rathaus, T 0041 33 221 52 57, www.rathaus-gastro-thun.ch

Rössli Dürrenast, T 0041 33 334 30 60, www.roessli-duerrenast.ch



Wilderswil

Berghotel Schynige Platte, T 0041 33 828 73 73, www.hotelschynigeplatte.ch



You can find these hotels at www.claireundgeorge.ch

Wheelchair-accessible restaurants

All restaurants listed are partially obstacle-free and wheelchair-friendly, not all toilets however are fully obstacle-free. We recommend that you inquire at the respective restaurant before visiting.  

Brienzen

- Hotel Brienzerburli & Seerestaurant Löwen
Hauptstrasse 11, 3855 Brienzen, T 0041 33 951 12 41, www.brienzerburli.ch
- Hotels Restaurant Steinbock
Hauptstrasse 123, 3855 Brienzen, T 0041 33 951 40 55, www.steinbock-brienzen.ch
- Grandhotel Giessbach (Parkrestaurant Les Cascades und Terrasse)
3855 Brienzen, T 0041 33 952 25 25, www.giessbach.ch
- Trauffer experience Restaurants Rosas und Alfreds
Holzkuhplatz 1, 3858 Hofstetten bei Brienzen, T 0041 33 952 15 00, www.trauffer.ch

Diemtigit

- Gasthof Schönbühl
Schönbühl 14, 3754 Diemtigen, T 0041 33 681 12 23



Goldswil / Bönigen / Iseltwald

- Restaurant Q Hotel Burgseeli
Hauptstrasse 79, 3805 Goldswil, T 0041 33 823 02 22, www.burgseeli.ch
- Restaurant und Hotel Walida
Hauptstrasse 49, 3806 Bönigen, T 0041 33 822 62 55, www.walida.ch
- Restaurant Bären
Hauptstrasse 46, 3806 Bönigen, T 0041 33 822 19 51, www.bärenbönigen.ch
- Seehotel Bönigen
Seestrasse 22, 3806 Bönigen, T 0041 33 827 07 70, www.seehotel-boenigen.ch
- Restaurant Dorfintli Iseltwald
Gassa 51, 3807 Iseltwald, T 0041 79 800 33 54
- Restaurant Châlet du Lac
Schoren, 3807 Iseltwald, T 0041 33 845 84 58, www.dulac-iseltwald.ch/restaurant

Gunten / Hilterfingen / Sigriswil

- Restaurant Parkhotel Gunten
Seestrasse 90, 3654 Gunten, T 0041 33 252 88 53, www.parkhotel-gunten.ch
- Hotel-Restaurant Schönbühl
Dorfstrasse 47, 3652 Hilterfingen, T 0041 33 243 23 83, www.schoenbuehl.ch
- Hotel Bären
Raftstrasse 6, 3655 Sigriswil, T 0041 33 252 80 80, www.baerensigriswil.ch

Wheelchair-accessible restaurants

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Interlaken / Matten / Unterseen / Habkern

- Migros Restaurant
Rugenparkstrasse 1, 3800 Interlaken, T 0041 58 567 81 30,
filialen.migros.ch/de/migros-restaurant-interlaken
- Grand Café-Restaurant Schuh (*Toilets only accessible by stair lift*)
Höheweg 56, 3800 Interlaken, T 0041 33 888 80 50, www.schuh-interlaken.ch
- Restaurant Laterne
Obere Bönigstrasse 18, 3800 Interlaken, T 0041 33 822 11 41, www.restaurant-laterne.ch
- Restaurant Taverne (Hotel Interlaken)
Höheweg 74, 3800 Interlaken, T 0041 33 826 68 68, www.hotelinterlaken.ch
- 3a – restaurant, bar, lounge
Am Bahnhof Ost, 3800 Interlaken, T 0041 33 826 10 99, www.3a-interlaken.ch
- Restaurant Stadthaus
Untere Gasse 2, 3800 Unterseen, T 0041 33 822 86 89, www.restaurantstadthaus.ch
- Sporthotel Habkern
Fahrenbühl, 3804 Habkern, T 0041 33 843 13 43, www.sporthotel-habkern.ch
- Restaurant Bären
Im Holz 370, 3804 Habkern, T 0041 33 843 00 99 info@baeren-habkern.ch
(*There is a step to the restaurant*)

Spiez / Faulensee / Leissigen / Aeschi near Spiez / Aeschiried

- Restaurant Riviera by Elio
Seestrasse 67, 3700 Spiez, T 0041 33 650 91 91, www.riviera-spiez.ch/restaurant
- Restaurant-Hotel Eden (*Toilets only accessible by stair lift*)
Seestrasse 58, 3700 Spiez, T 0041 33 655 99 00, www.eden-spiez.ch
- Restaurant Movieworld
Schlösslistrasse 1, 3700 Spiez, T 0041 33 650 72 72, www.movieworldspiez.ch
- Restaurant-Café Wiler
Gygerweg 18, 3700 Spiez, T 0041 33 650 12 60, www.restaurantwiler.ch
- Strandhotel Seeblick
Interlakenstrasse 81, 3705 Faulensee, T 0041 33 655 60 80, www.seeblick.ch
- Hotel-Restaurant Meielisalp
Stoffelberg, 3706 Leissigen, T 0041 33 847 13 41, www.meielisalp.ch
- Bäretatze Kafi & meh
Dorfstrasse 5, 3703 Aeschi bei Spiez, T 0041 33 650 95 95, www.baeretatze-aeschi.ch

Wheelchair-accessible restaurants

All restaurants listed are partially obstacle-free and wheelchair-friendly, not all toilets however are fully obstacle-free. We recommend that you inquire at the respective restaurant before visiting.  

- Restaurant Chemihütte
Ebenenfeld 4, 3703 Aeschiried, T 0041 33 654 46 81, www.chemihuette.ch
- Restaurant Panorama
Aeschiriedstrasse 36, 3703 Aeschiried, T 0041 33 654 29 73, www.restaurantpanorama.ch

Thun

- Restaurant Maha Lakshmi
Panoramastrasse 3, 3600 Thun, T 0041 33 221 50 80, www.mahalakshmi.ch
- Restaurant China Wong-Kun (Hotel Krone) (*Access from Rathausplatz wheelchair accessible*)
Obere Hauptgasse 2, 3600 Thun, T 0041 33 227 88 88, www.krone-thun.ch
- Restaurant Ratsstübli
Rathausplatz 6, 3600 Thun, T 0041 33 222 41 40, www.ratsstuebli.ch
- Mc Donald's
Bälliz 22, 3600 Thun, T 0041 33 223 51 51, www.mcdonalds.ch/de/restaurants/thun
- Coop City / Restaurant Kyburg
Schwäbisgasse 1, 3600 Thun, T 0041 33 225 03 12, www.coop.ch
- Kunstmuseum Thun, Café Thunerhof
Hofstettenstrasse 14, 3602 Thun, T 0041 33 225 84 41, www.kunstmuseumthun.ch
- Restaurant Da Gio Alpha
Gwattstrasse 4, 3604 Thun, T 0041 33 223 73 47, www.alpha-thun.com
- Restaurant Holiday
Gwattstrasse 1, 3604 Thun, T 0041 33 334 67 67, www.holidaythun.ch
- mani's coffee & bagels
Panoramastrasse 1A, 3600 Thun, T 0041 33 221 60 65, www.manis.ch
- vera calma – Café & Bar
Hofstettenstrasse 2, 3602 Thun, T 0041 76 476 08 38, www.veracalma.ch
- Freienhof
Freienhofgasse 3, T 0041 33 227 50 40, www.restaurantfreienhof.ch
- Chilllounge
Mühleplatz, T 0041 33 221 43 59, www.chillloungethun.ch
- Manor Thun
Bahnhofstrasse 3, T 0041 33 227 36 99, www.manor.ch
- Seepark Restaurant
Seestrasse 47, T 0041 33 226 12 12, www.seepark.ch
- Restaurant Mister Cordon Bleu (im Rex Thun)
Aarestrasse 2a, thun@mistercordon.ch, www.mistercordon.ch

Holidays with Spitex (Home care) and Spitex (Home care) services

Spitex Region Interlaken

Spitex Region Interlaken provides Spitex services for residents in 15 municipalities around Interlaken. If resources permit, Spitex Region Interlaken also looks after holiday guests who require care. Spitex Region Interlaken, Untere Gasse 2, 3800 Unterseen, T 0041 33 826 50 60, info@spitexinterlaken.ch, www.spitexinterlaken.ch

Spitex Dienste Brienz

- Spitex Oberhasli Oberer Brienzersee AG, Spitalstrasse 13, 3860 Meiringen
T 0041 33 972 39 39, www.spitex-oob.ch
We are also happy to offer our services to holidaying guests, if resources allow.
- Pflorgeteam Papillon GmbH, Scheidweg 6, 3858 Hofstetten b. Brienz
T 0041 79 229 29 50, info@pflorgeteam-papillon.ch, www.pflorgeteam-papillon.ch

Spitex Region Thun

SPITEX Region Thun AG, Geschäftsstelle, Militärstrasse 6, 3600 Thun
T 0041 33 226 50 50, info@spitex-region-thun.ch, www.spitex-region-thun.ch

Apotheke Dr. Portmann AG (dispensing chemist)

Medical equipment and aids, Höhweg 4, 3800 Interlaken
T 0041 33 828 34 34, www.portmann.ch

Hospitals and emergency numbers

Spitäler FMI Frutigen – Meiringen – Interlaken AG

Weissenaustrasse 27, 3800 Unterseen
T 0041 33 826 26 26, www.spitalfmi.ch, info@spitalfmi.ch

Walk-in-Clinic

Bahnhofstrasse 28, 3800 Interlaken
Closed on Saturday and Sunday and on public holidays.
Please note the opening hours according to the website.
T 0041 33 826 21 00, www.walk-in-clinic.ch, info@walk-in-clinic.ch

Spital Thun STS AG

Krankenhausstrasse 12, 3600 Thun
T 0041 58 636 00 00, www.spitalstsag.ch, info@spitalstsag.ch

Emergency calls: ambulance: 144 | police: 117 | tox centre: 145 | European emergency call: 112

Transport services for people with reduced mobility

Persons in wheelchairs and those who are so severely disabled that they are unable to board the local public transport (buses, trams etc.) have the option of using the transport services available from the contractual partners of the Canton of Bern Disabled Transport Foundation (BTB). Leisure trips are only possible in the immediate vicinity (approximately 10 km) from the designated centres, which are also SBB/BLS wheelchair base stations.

Price reductions:

- For disabled persons residing in the canton with the BTB Foundation Travel Pass (apply at T 0041 31 307 40 40 at least 6 weeks in advance). www.stiftung-btb.ch
- Disabled persons residing in Switzerland who hold the relevant Swiss travel pass
- Foreign guests with an obvious disability in the aforementioned sense. Please check with the regional providers of transport for disabled persons.

Taxi services

Interlaken

- Bödeli Taxi, 3800 Interlaken
Wheelchair accessible vehicles, www.boedelitaxi.com
T 0041 33 822 00 88 / T 0800 22 00 88

Spiez

- Allround Taxi & Tagsi AG, Spiez & Thun
Wheelchair accessible vehicles, www.tagsi.ch
T 0041 33 222 22 22 / T 0041 33 654 10 10

Thun

- AA Taxi Thun
Wheelchair taxi, www.aataxithun.ch
T 0041 33 222 95 95
- Tagsi AG, Spiez & Thun
Wheelchair accessible vehicles, www.tagsi.ch
T 0041 33 222 22 22
- Taxity, 3604 Thun
Wheelchair accessible vehicles, www.taxity.ch
T 0041 33 243 43 43
- Gästebegleitung Trachsel GmbH, Gunten
"Gästebegleitung" is a small private company with many years of experience in escorting guests and transporting patients. www.gaestebegleitung.ch
T 0041 79 379 46 25

Transport services for people with reduced mobility

PostAuto – Interlaken

All vehicles are wheelchair accessible and equipped with a folding ramp.

For further information:

www.öv-info.ch/de/barrierefrei

PostAuto AG

Customer service & sales

T 0848 818 818

www.postauto.ch / info@postauto.ch

STI Bus AG – Thun

- Low-floor buses operate on the entire STI network, enabling problem-free boarding for people with impaired mobility
- The wheelchair ramp enables easy access to STI buses for wheelchair users
- Passengers with hearing or visual impairment: All buses are equipped with stop displays and announcements

STI Bus AG

3600 Thun

T 0041 33 225 13 13

www.stibus.ch

info@stibus.ch

Tip: The GA travelcard for travellers with a disability is also valid on the STI.

GrindelwaldBus – Grindelwald

For the transportation of wheelchairs on local and tourist lines, please call 0041 33 854 16 16..

GrindelwaldBus

Grundstrasse 32 / T 0041 33 854 16 16

info@grindelwaldbus.ch

www.grindelwaldbus.ch

Swiss public transportation system

Order assistance for getting on and off Swiss public transport from the Contact Center Handicap. The most important services:

- Assistance with boarding and disembarking
- Information on the accessibility of individual stops and connections
- Tips for choosing the most suitable connections
- Acceptance of standing orders for regular journeys by public transport
- Information on travel concessions in Switzerland
- Information about travel discounts

Handicap Contact Center

The Handicap Contact Center is available daily from 5 a.m. to midnight on 0800 007 102. The call is free from Switzerland.

From abroad you can reach the Contact Center Handicap on 0041 800 007 102.

The offer is valid for all means of public transport.

Booking deadline: Make sure you have the help you need by reserving at least an hour before you board and get off. Two hours if you need the shuttle service, 24 hours for international journeys.

Tip: The service is available free of charge to all travelers in wheelchairs, people with walking difficulties, the blind and visually impaired and the mentally disabled.

Wheelchair accessible vehicles for hire

Europcar provides barrier-free mobility with wheelchair-accessible rental vehicles in cooperation with the Cerebral Foundation.
www.europcar.ch

Petrol stations with services for people with reduced mobility

Brienzi

Shell, Ernst Abegglen	Hauptstrasse 243	T 0041 33 951 21 65
Tankshop, Lammbach AG	Hauptstrasse 211	T 0041 33 951 01 41

Gwatt

Tamoil*	Spiezstrasse 76	T 0041 33 335 08 50
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Interlaken

Oeltrans	Rugenparkstrasse 34 A	T 0041 33 821 19 35
Migrol	Lindenallee 98	T 0041 33 335 72 58
Agrola/Landi	Untere Bönigstrasse 50	T 0041 58 434 34 43
Coop	Rugenparkstrasse 19	T 0041 31 537 11 11

Matten

Tamoil*	Gsteigstrasse 14	T 0041 33 821 13 13
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Thun

Coop	Frutigenstrasse 71	T 0041 33 223 10 22
Migrol / Panoramacenter	Weststrasse 10	T 0041 33 335 72 58

Wilderswil

Migrol, Auto Balmer AG	Gsteigstrasse 3	T 0041 33 823 43 58
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* Tamoil filling stations offer customers with impaired mobility a so-called mobile phone bip. This small remote control can be operated at Tamoil filling stations. It notifies a filling station employee, who then assists the customer with refuelling.

Public toilets for people with reduced mobility

Please note that the size, width and amenities for people with reduced mobility can vary in size; therefore, we cannot guarantee 100% accessibility. We recommend that you check the specific conditions in advance to ensure that the facilities meet your needs.

Aeschi	The local community hall, next to the Kiosk, Mühlenenstrasse 2
Aeschiried	Bus Stop: Aeschiried final stop "School house"
Beatenberg	at the Wydi car park, the Gemeindehaus (municipal offices) and the station of the Thunersee – Beatenberg – Niederhorn funicular/aerial cableway in Beatenberg (during opening hours)
Bönigen	at the public car park behind the Seiler au Lac Hotel
Brienz	Cholplatz Rössliplatz (opposite Migros supermarket) Trauffer Erlebnisswelt & Bretterhotel
Einigen	at Dorfstrasse 41*, next to the church
Faulensee	Car park in the village (Interlakenstrasse/next to the pumping station)
Goldswil	Flöhbach (Eyenweg, near the boat landing stage)
Grindelwald	at Eiger+ / Sportzentrum (sports centre), Bahnhof-Kiosk (railway station kiosk), Pfingstegg car park*, Hotel Wetterhorn, Kongresssaal, Grindelwald-Grund station*, Grindelwald Terminal station
Gunten	at the school (Schönbergstrasse 1), car park (Seestrasse 29–31, near STI bus stop Gunten, Du Lac)
Habkern	near Gemeindehaus (municipal offices) im Holz 373, beim Kreuz 1028d, Lombachalp (Lägerstutz/Jägerstübli)
Interlaken	Kursaal (Strandbadstrasse)*, Interlaken West railway station*, Interlaken Ost railway station*, Ammann Hofer Platz*, Migros car park* (during opening hours only) alternatively at the night entrance to the car park with valid car park ticket, Postplatz*, Hotel Artos*
Iseltwald	Dorfplatz (village square) near the bus stop, at the Lido in the direction of the lakeside path to Giessbach (only in summer)
Kl. Scheidegg	at the station
Lauterbrunnen	BLM aerial cableway station*, BOB/WAB railway station
Matten	behind Hotel Sonne

Public toilets for people with reduced mobility

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Mürren	at the Sportzentrum (sports centre), Mürren BLM station* (1 st basement level)
Oberhofen	Längenschachen rest stop, women's WC Promenade Wichterheer, women's WC Pier 17, Ländte, men's WC
Ringgenberg	next to the Säge bus stop, at the Post Office
Spiez	Railway station (underpass/Bahnhofstrasse)*, Migros car park (during opening hours only), Kronenplatz (Oberlandstrasse 28)*, Gemeindezentrum Lötschberg community centre (Thunstrasse 2)*, playground at Spiez Bay (Schachenstrasse 15)*, at the cemetery (Kirchgasse 1)*
Stechelberg	Postbus terminus, Schilthornbahn valley station* key available at the ticket office
Thun	BLS railway station (McClean, platform 1)*, Waisenhausplatz (Oberes Bälliz, corner of Mühlegässli)*, Hofstettenstrasse 22, at the castle museum when open (Schlossberg 1), Bälliz at Loeb department store (ask for the key), Hotel Restaurant Rathaus Thun (Gerbergasse 1), Nord Grabengut parking garage*, Schadaupark, Manor Thun
Unterseen	at the cemetery (Beatenbergstrasse 18,) Lombach river/St. Niklausen (Mühleholzstrasse 48), at the Forsthaus forest hut (Mühleholzstrasse 93), Restaurant Stadthaus (Untere Gasse 2)
Wengen	WAB railway station*, bottom station of Wengen – Männlichen aerial cableway, Männlichen mountain restaurant
Wilderswil	Railway station
Zweilütschinen	Railway station



*The **Eurokey** is issued at authorised points to persons residing in Switzerland, who after a personal consultation or provision of the relevant documentation, are able to prove a disability that requires the use of special facilities for the disabled (e.g. wheelchair users, persons with impaired mobility and the blind). A key must be requested before the start of the holiday. Visitors from abroad must request the key in their country of origin. The authorised issue points in Switzerland are at Pro Infirmis information centres.



Interlaken Tourism

Marktgasse 1

CH-3800 Interlaken

T 0041 33 826 53 00

mail@interlakentourism.ch

www.interlaken.ch

